

Welcome to Meritus Surgical and Same Day Services

Important information guide for patients and visitors.

Please keep this guide with you during your visit.



Thank you for choosing Meritus for your care!



In order to provide the best experience, please follow this guide carefully while you are with us today.

- After registration, have a seat and wait for the patient's name to be called. One support person may accompany an adult patient, or two parents/guardians of a minor, during the pre-procedure preparation.
- When the patient is taken to the Operating Room, please proceed to the OR Waiting Room (located by the unit "2 South") and check in with the volunteer at the back desk (Monday – Friday, 8 a.m. – 4 p.m.). They will ask for the patient's name, your name and your cell phone number, and will mark where you are seated.
- Included in this form is a Patient Surgical Procedure Progression Chart with a unique case number that will help you track the patient's status via the tracking screens in the waiting rooms.
- If you leave the OR Waiting Room please let the volunteer know, since the physician or nurse may look for you there to provide an update. They also may call you with an update, so please answer all calls received on your phone, even if it shows up as SPAM.
- If there is no volunteer present, please answer the phone at the OR Waiting Room Desk. It could be a hospital employee trying to reach you or another support person.
- After the procedure, the patient will be taken to the PACU for recovery for anywhere from 30 – 90 minutes. One parent/guardian of a minor is allowed in the Recovery Room.
- A second parent/guardian of a minor or one support person of an adult patient will be reunited with the patient once the patient is done in recovery and has returned to Same Day Services, or to a hospital room if they will be staying the night.
- The patient must have a ride home after surgery.



Phone Numbers for Assistance

- **Meritus Main Operator:** 301-790-8000
- If you would like to talk with a **chaplain:** please call 240-469-6911
- If you need **wheelchair assistance** while you are inside Meritus call **Patient Support:** x8192 or x8814
- **Meritus Gift Shop:** 301-790-8181

Patient Surgical Procedure Progression Chart

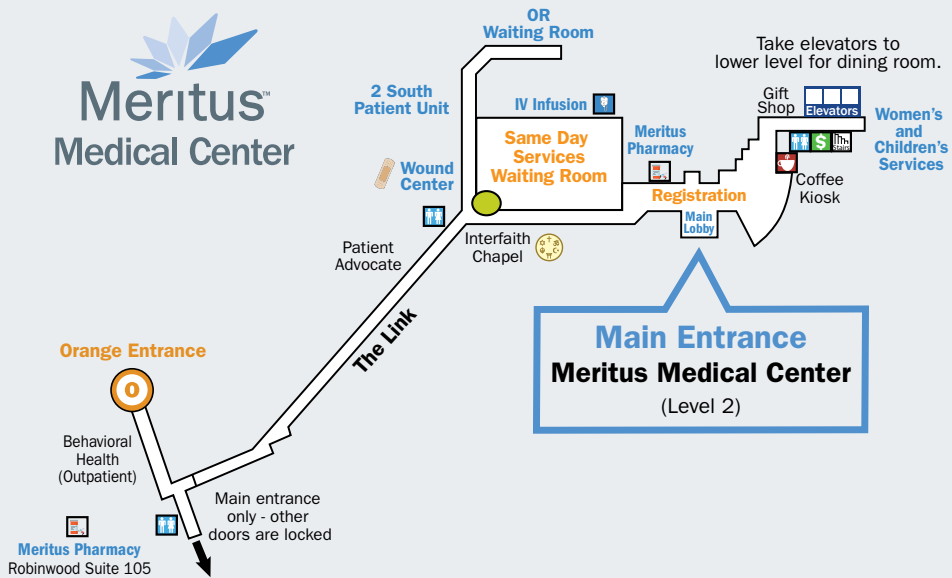
Case # _____

In Pre-procedure (Patient is registered and preparing for surgery)
Patient ready (Patient is prepared for surgery)
In operating room (Patient is currently in surgery)
Procedure stopped (Patient is at the end of surgery)
In Post Anesthesia Care Unit, or PACU (Patient is in the recovery room)
Phase II (Recovery is complete and patient taken to room or Same Day Services)
Canceled (The surgery will not be performed)

Directional Points of Interest and Reference

- You are located on the Main Floor (Level 2) of the Meritus Medical Center - Same Day Services Registration.
- The OR Family Waiting Room is behind the Same Day Service's Waiting Room, down the hall toward 2 South Unit. Please follow signage along the way.
- The Meritus Chapel is located directly across from the Same Day Services Registration Desk.
- The Coffee Shop and Gift Shop are on Level 2, adjacent to the Meritus Medical Center Main Lobby.
- Meritus Pharmacy is in the Meritus Medical Center Main Lobby, adjacent to the Patient Information Desk.
- Meritus Robin's Cove Cafeteria is located on Level 1, elevators are located near the Gift Shop.
- Wireless internet is available: **MH Guest**
- When leaving the OR Waiting Room, turn right down the hall past 2 South Unit, then left at the Chapel/Same Day Services Registration Desk to return to the Main Lobby.

Please see a detailed map on the last page of this handout.



Scan the QR code below to watch a short video about our Same Day Surgery process.



MeritusHealth.com