

LEAD Collaborative

Best Practice Webinar 5

June 6, 2023



LEAD Information Session Housekeeping



Session will be 60 minutes.



Session is being recorded.



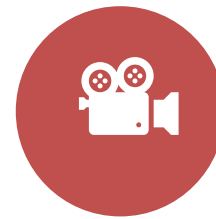
Participants will be muted upon entry. Please keep microphone muted unless you are speaking.



Use the Chat feature to post comments or ask questions. You can also use the “Raise Hand” feature to ask questions.



When speakers are presenting, it is suggested that “Speaker View” is used. Otherwise, “Gallery View” is suggested.



Please ensure your Zoom screen name reflects how you wish to be identified. Keep video on (if possible).

Agenda

2:00-2:02 PM: Welcome/Introductions

2:02-2:58 PM: Featured Presentation & Breakouts

2:58-3:00 PM: Reminders/Thank You/Wrap Up

Featured Presentation

Strengthening Ecosystems to Improve Care for People with Complex Health and Social Needs

Presented by

Jason Turi, Mark Humowiecki & Natasha Dravid

Camden Coalition



Strengthening Ecosystems to Improve Care for People with Complex Health and Social Needs

Jason Turi, Mark Humowiecki & Natasha Dravid
Camden Coalition

LEAD Initiative
June 6th from 2-3 pm ET



Today's Agenda

2:00-2:20

Welcome

Intro to complex care ecosystems

2:20-2:30

Exploring ecosystem examples

2:30-2:50

Small group discussions

2:50-3:00

Report out and close



Introductions

- Name
- Organization
- Role
- One thing you are hoping to get from today or something you are struggling with right now around partnerships



Jason Turi, RN, MPH, DPH



Mark Humowiecki, JD



Natasha Dravid, MBA



About the Camden Coalition



MISSION

Improve the health and well-being of people with complex needs by demonstrating and advancing equitable ecosystems of care

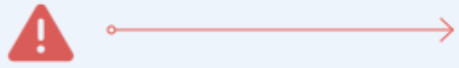
VISION

Transformed health and social systems that ensure every individual receives person-centered care rooted in authentic healing relationships

ORGANIZATION-WIDE GOAL

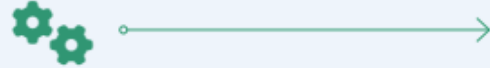
By 2025, confront inequities and system failures by strengthening the ecosystems of care for 500 communities in Camden, across New Jersey, and around the country.

Theory of change



Problem

Fragmented and inequitable systems of care



Actions

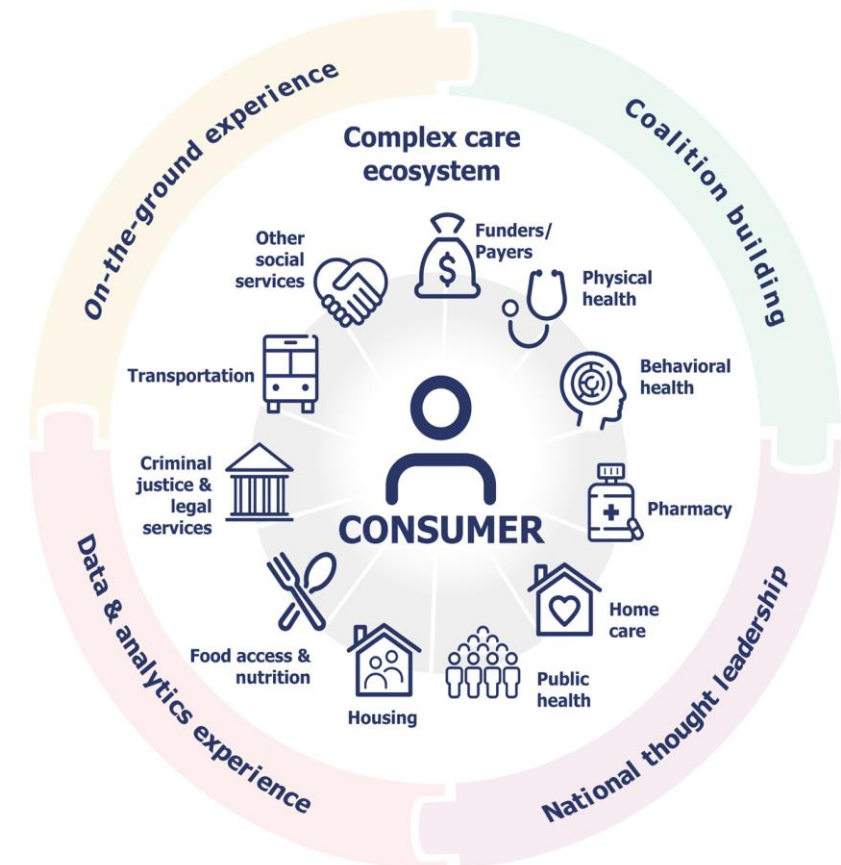
Empower people, advocate for change, and co-design solutions



Impact

Uptake of new practices and system changes that result in better outcomes

Our approach to ecosystems of care involves facilitating greater coordination and collaboration amongst local healthcare, social care, and other community actors, as well as improving delivery of relevant services and supports.





Understanding and Measuring Ecosystems



The Coalition's six domains of a strong ecosystem

Workforce

A well-prepared, diverse, interprofessional workforce that is supported to deliver high quality, person-centered care. The workforce should include people from the community served.

Workforce members should be trained to think creatively and to collaborate effectively with program participants and partners.

Data & Measurement

Organizations generate, share, and use quantitative and qualitative data to identify and understand their participating populations, assess needs, coordinate services, adapt best practices, and continuously measure and improve the delivery of care and support.

Payment & Funding

Resources and payment arrangements are directed to the organizations and services that are essential to improve the health and well-being of the participating population, particularly CBOs and those providing non-medical services for health-related social needs.

Services

Participants continuously evaluate the continuum of services that are needed by the participating population(s) to ensure that services are accessible and effective.

Ecosystem partners ensure service gaps are filled and care management supports individuals to achieve their identified goals in a timely manner.

Leadership & Governance

A well-functioning process and structure for identifying priorities, designing and improving services, and collaborating with all relevant stakeholders, including communities and PWLE.

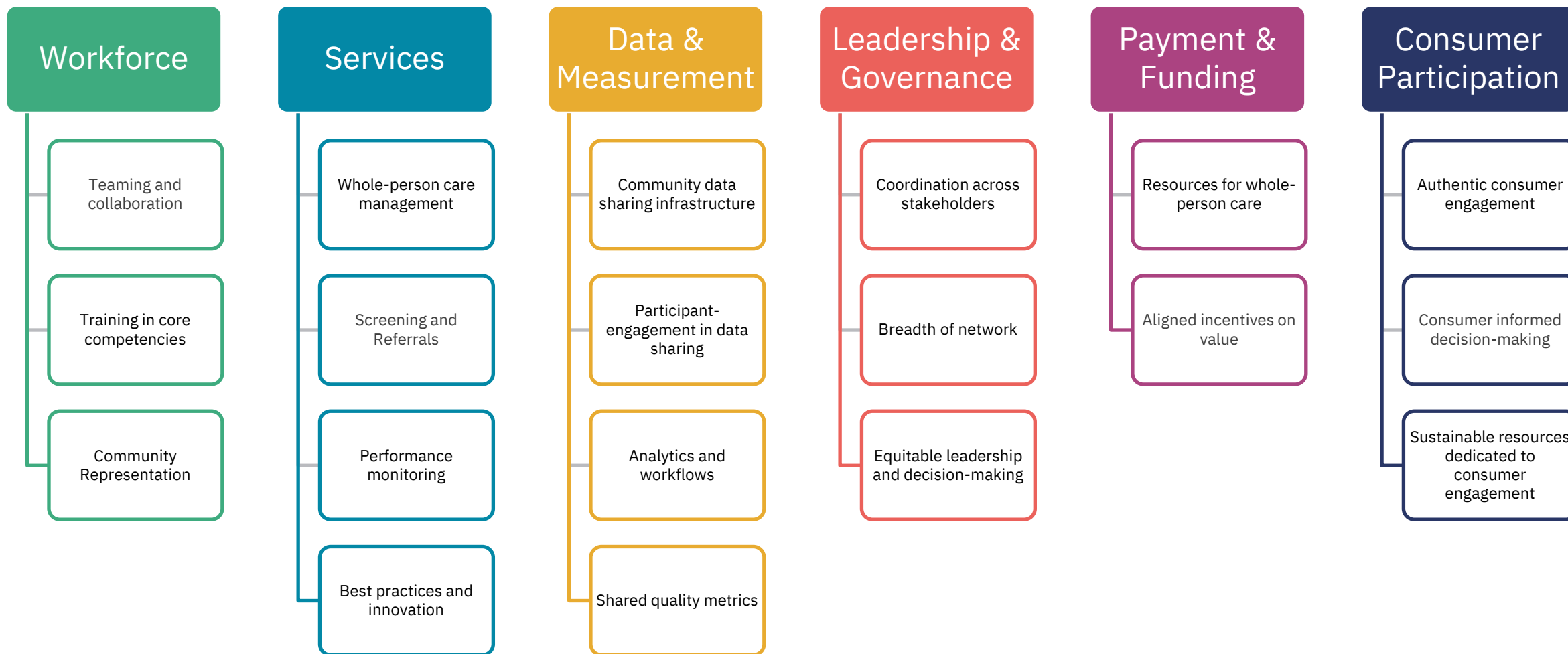
Leaders recognize the power differentials among participants and seek to share power.

Consumer Participation

Community members and people with lived experience are key stakeholders who are meaningfully engaged in shaping all aspects of care delivery, program design, quality improvement, and governance.

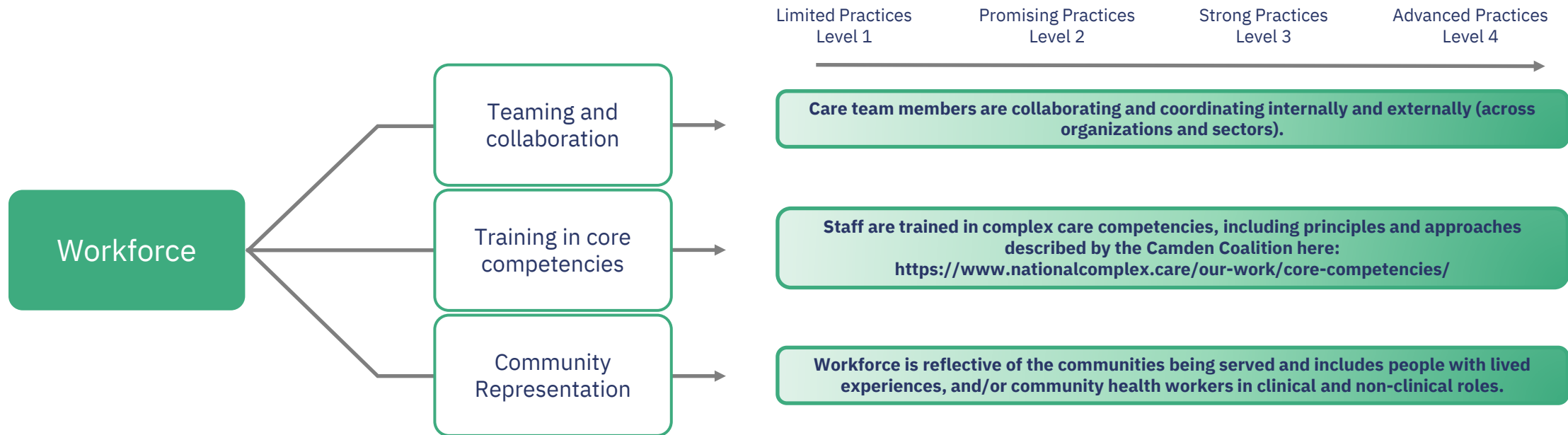


The Coalition's six domains of a strong ecosystem – framework for what aspects of the ecosystem will be the focus of measurement



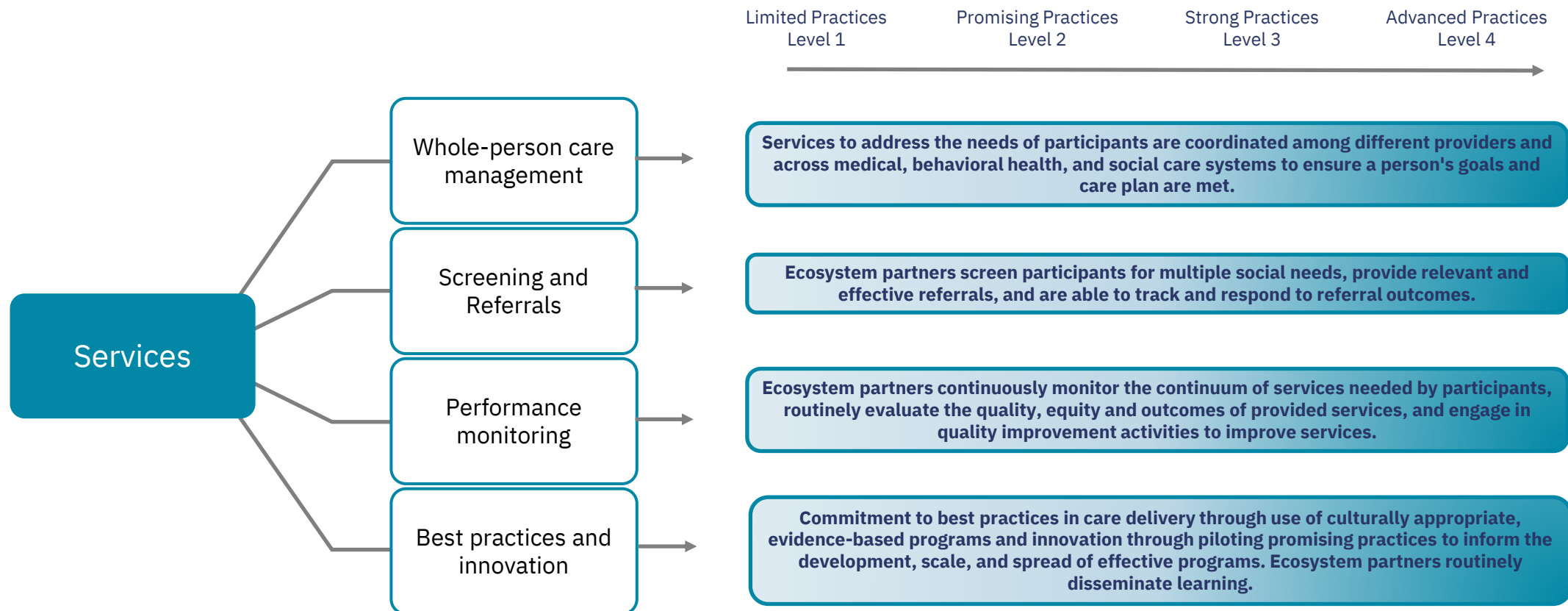


A well-prepared, diverse, interprofessional workforce that is supported to deliver high quality, person-centered care.



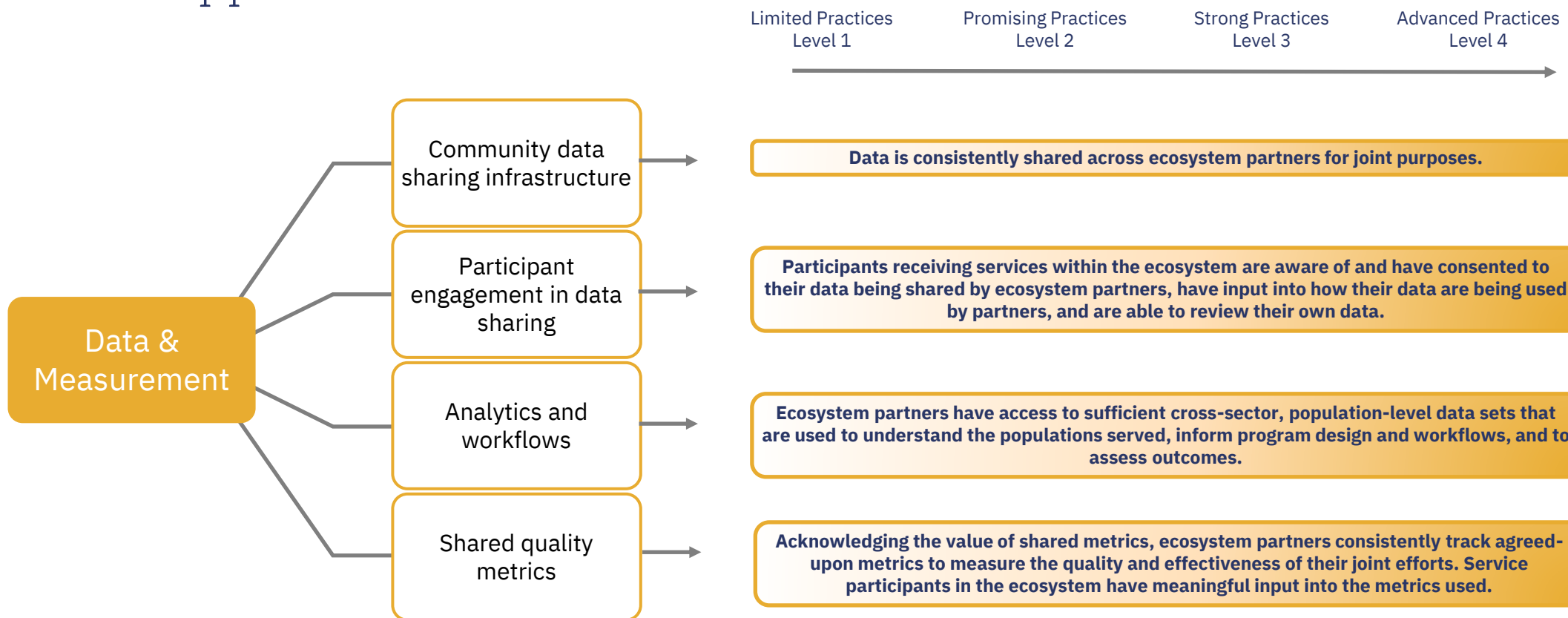


In a strong ecosystem, participants continuously evaluate the continuum of **services** that are needed by the participating population(s) to ensure that services are accessible and effective.



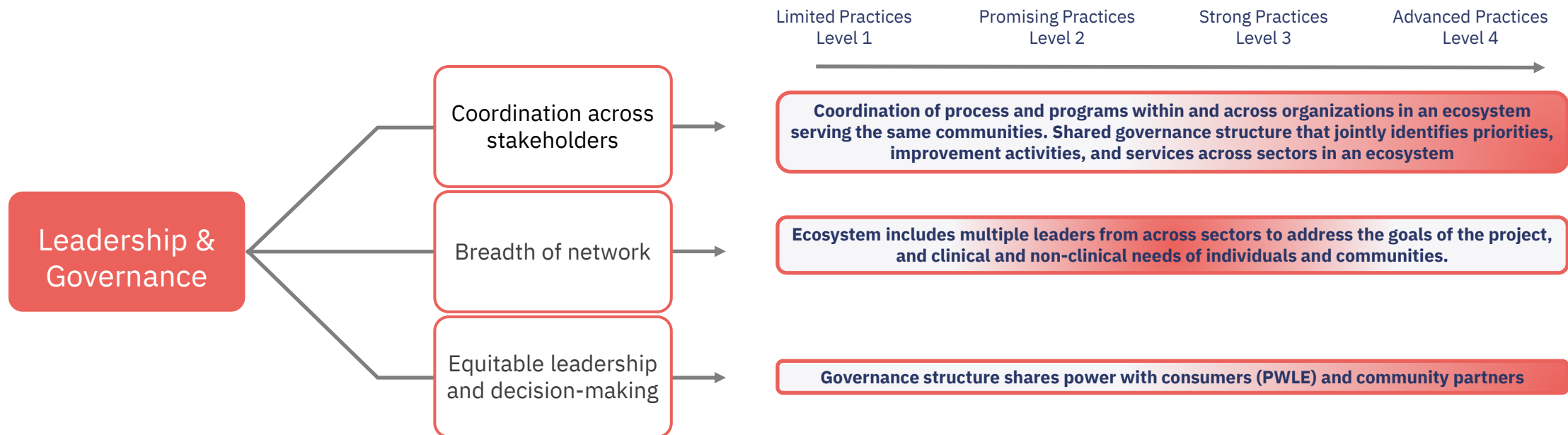


A strong ecosystem generates, shares, and uses quantitative and qualitative **data** to identify and understand their participating populations, assess needs, coordinate services, adapt best practices, and continuously **measure** and improve the delivery of care and support.



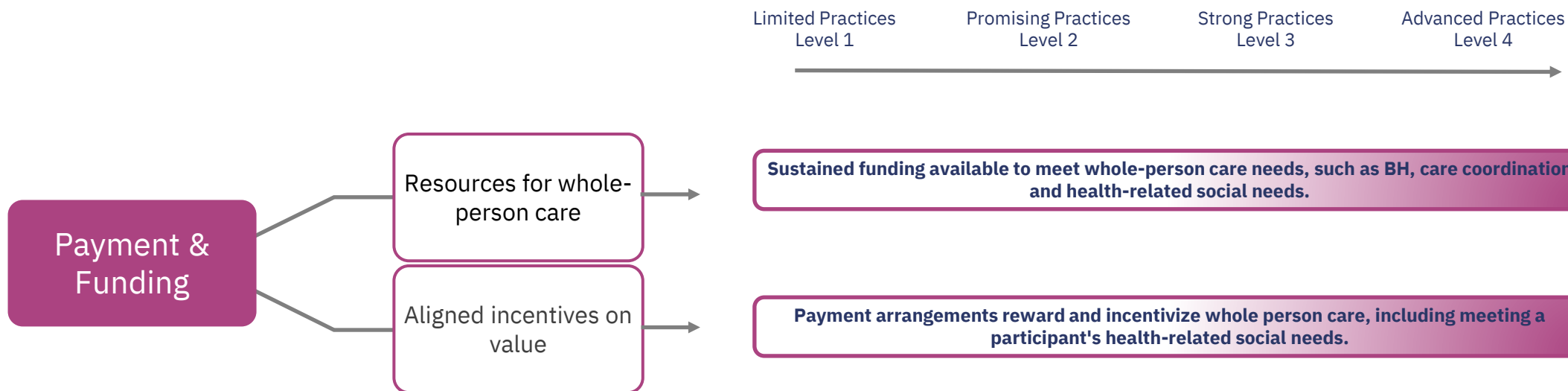


A strong ecosystem has a well-functioning process and structure for **leadership** and **governance**, including identifying priorities, coming together to design and improve services, and collaborating with all relevant stakeholders, including communities and people with lived experience.





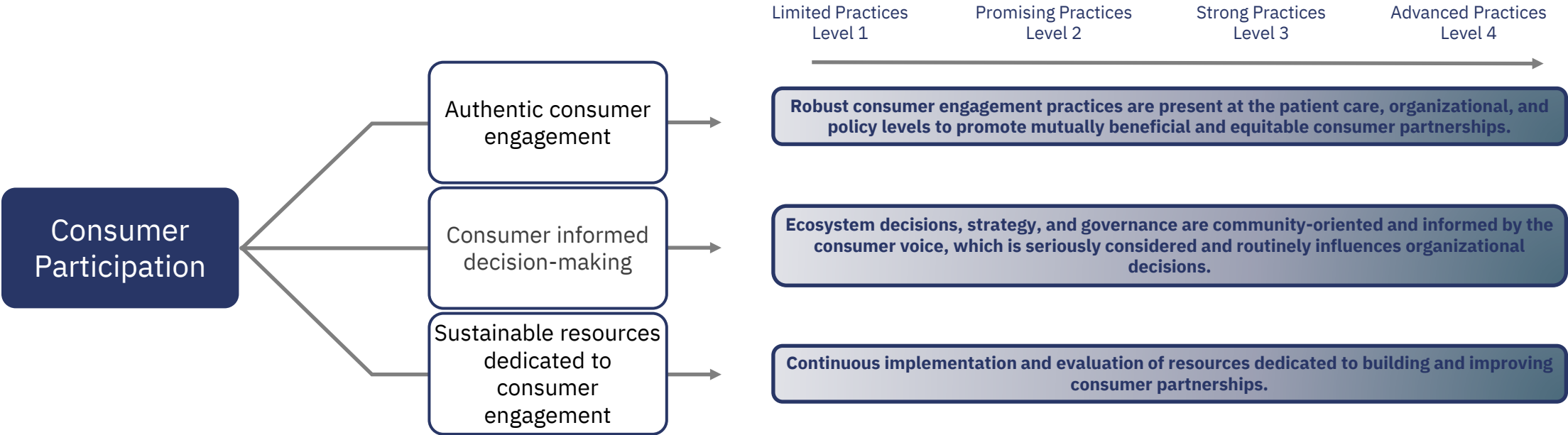
A strong ecosystem ensures that resources and payment arrangements are directed to the organizations and services that are essential to improve the health and well-being of the participating population, particularly CBOs and those providing non-medical services for health-related social needs.





A strong ecosystem both serves and partners with individuals and communities with complex health and social care needs.

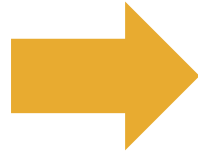
Community members and people with lived experience are key stakeholders who are meaningfully engaged.



Safer Childbirth Cities is a regional transition of care program. It seeks to holistically support the perinatal population by:



Engaging and establishing trust



Shifting to a proactive model of care delivery



Strengthening the ecosystem of care around the perinatal population



Employ the Coalition's understanding of authentic healing relations to improve patient-provider dynamics.

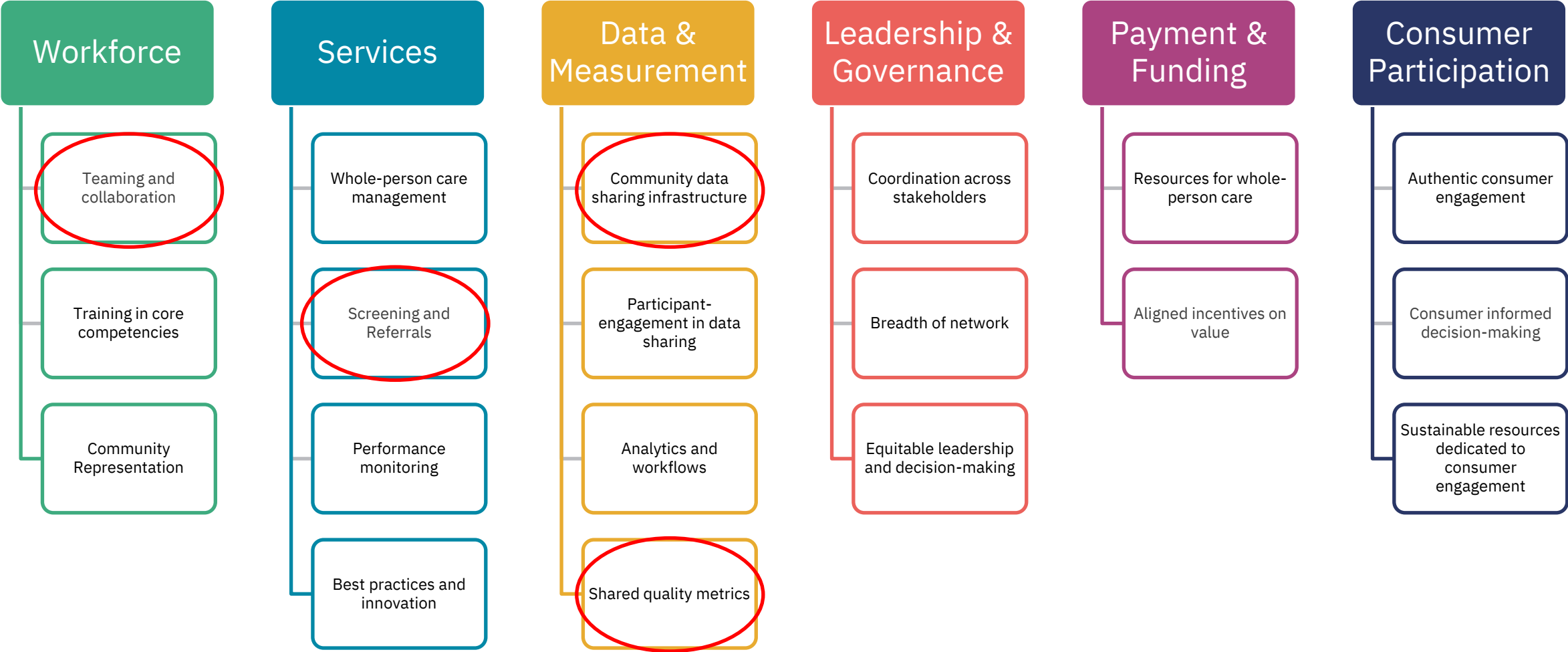
Expand conversations to identify and address needs beyond prenatal care

Use ED encounters as an opportunity to reach out to people in pregnancy instead of waiting for them to connect to care on their own

Provide access to a small patient costs budget to address social needs

Design, build and activate workflows for health systems, clinics and community-based organizations to connect people to the right services at the right time

The Safer Childbirth Cities initiative attempts to strengthen these components of the perinatal ecosystem in South Jersey

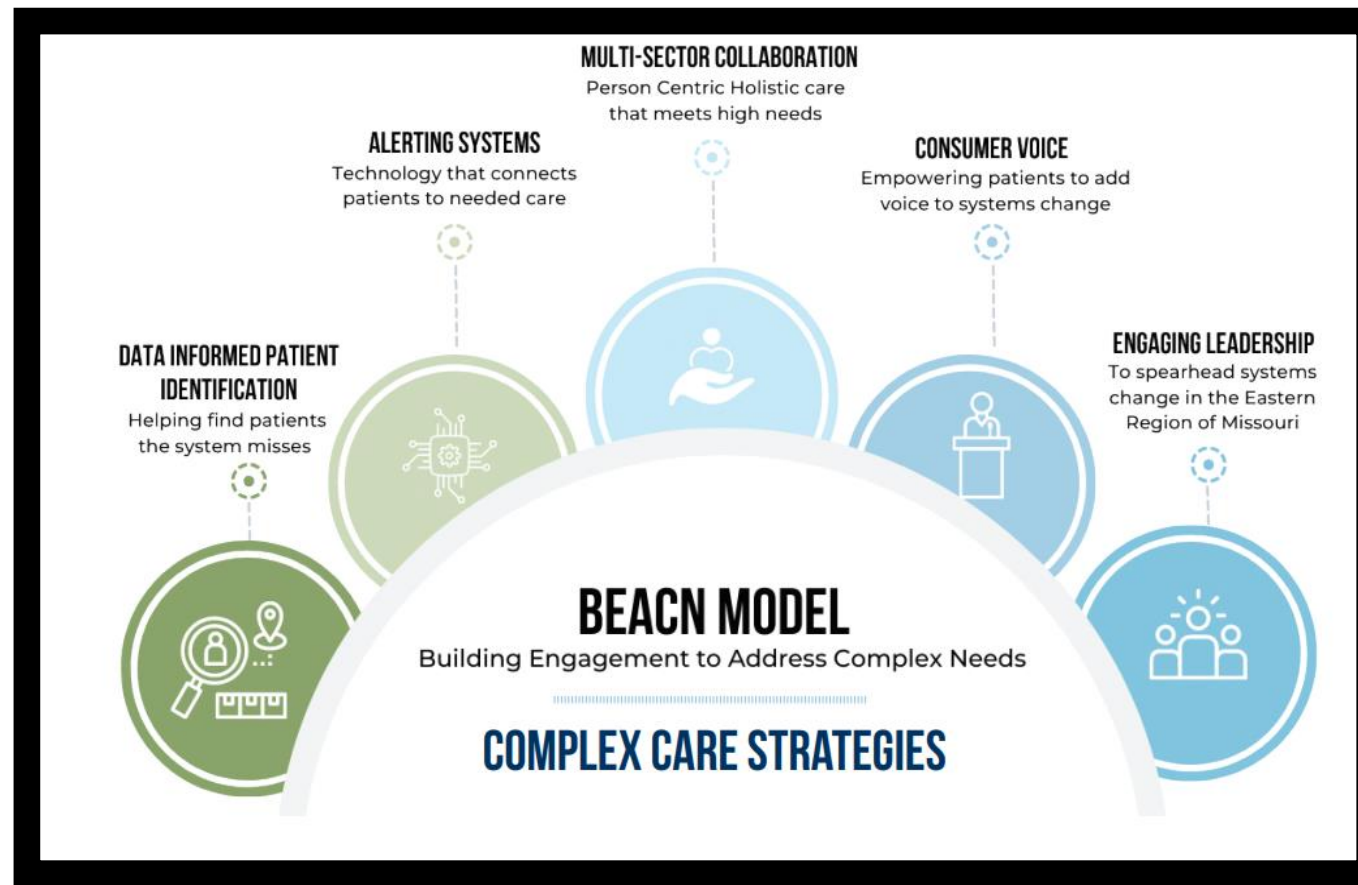




Regional Behavioral Health Ecosystem Initiative: Project BEACN (*Building Engagement to Address Complex Needs*)

Target Population

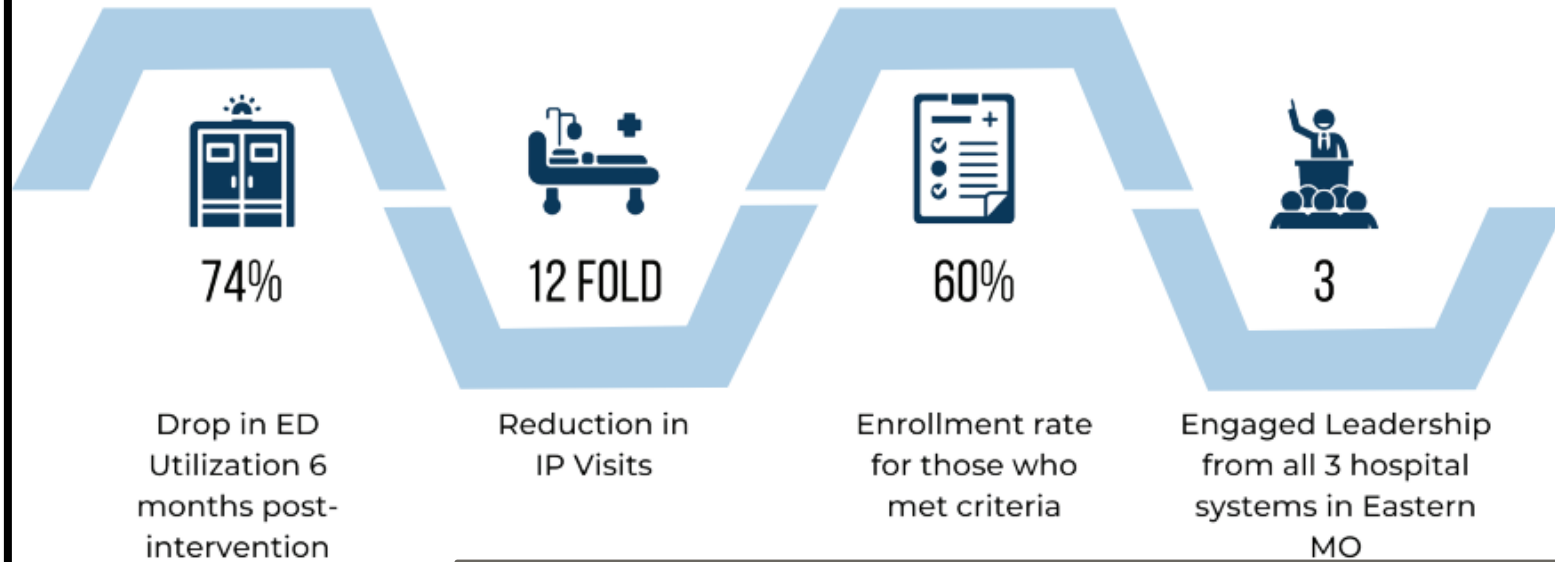
- Average number of hospital visits for individual BEACN clients was **133.6 visits per year/per client**.
- This was **30 times greater** than All-category patients



Regional Behavioral Health Ecosystem Initiative: Project BEACN *(Building Engagement to Address Complex Needs)*



BEACN REGIONAL IMPACT



Key service improvements:

- ✓ Supporting hospital to community transitions
- ✓ Increasing access to needed care
- ✓ Strengthening critical intervention points
- ✓ Community mobilization to reduce stigma Recovery-oriented services
- ✓ Addressing social determinants impacting behavioral health
- ✓ Including peer and natural supports
- ✓ Data-driven planning and coordination across the community





Small group discussions

1. How are you taking an ecosystem approach in your health equity work?
2. How might you incorporate an ecosystem approach?



Thank You!!

If you have questions or want to find out more, feel free to reach out:

Mark Humowiecki markh@camdenhealth.org

Jason Turi jturi@camdenhealth.org

Natasha Dravid ndravid@camdenhealth.org

Reminders and Updates

- 6/2/23:** Deadline to submit ***Period 12 PDSA***
- 6/16/23:** Deadline to submit ***Period 13 PDSA***
- 6/23/23:** Deadline for data request (*see next slide*)
- 6/30/23:** Deadline to submit ***Period 14 PDSA***
- 7/14/23:** Deadline to submit ***Period 15 PDSA***

Submit all PDSAs and updates to lead@advancingsynergy.com.

Data Collection

- Annual population served
- Population served by your aim
- Percent of population who are 50+, if applicable (by Aim)

Complete form or send email to lead@advancingsynergy.com.

LEAD Organizations



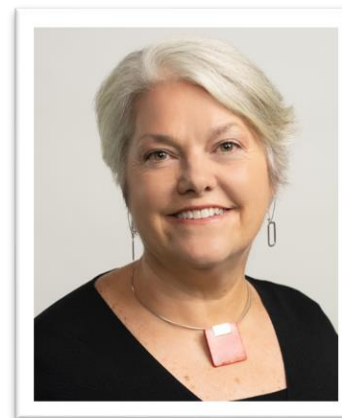
LEAD Collaborative Core Team



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