

LEAD Collaborative

Best Practice Webinar #4

May 11, 2023



LEAD Information Session Housekeeping



Session will be 60 minutes.



Session is being recorded.



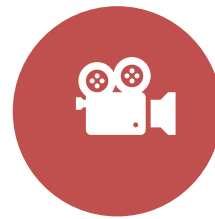
Participants will be muted upon entry. Please keep microphone muted unless you are speaking.



Use the Chat feature to post comments or ask questions. You can also use the “Raise Hand” feature to ask questions.



When speakers are presenting, it is suggested that “Speaker View” is used. Otherwise, “Gallery View” is suggested.



Please ensure your Zoom screen name reflects how you wish to be identified. Keep video on (if possible).

Agenda

9:00-9:02 AM: Welcome/Introductions

9:02-9:32 AM: Featured Presentation

9:32-9:44 AM: Q & A

9:44-9:45 AM: Thank You/Wrap Up

Main Line Health's Journey to Achieving Health Equity



Shonalie Roberts, MHA, ARM, LSSGB

System Director

Health Equity

Main Line Health

Pronouns: She, her



Barry Mann, MD

Medical Director

Health Equity

Main Line Health

Pronouns: He, him



Main Line Health®

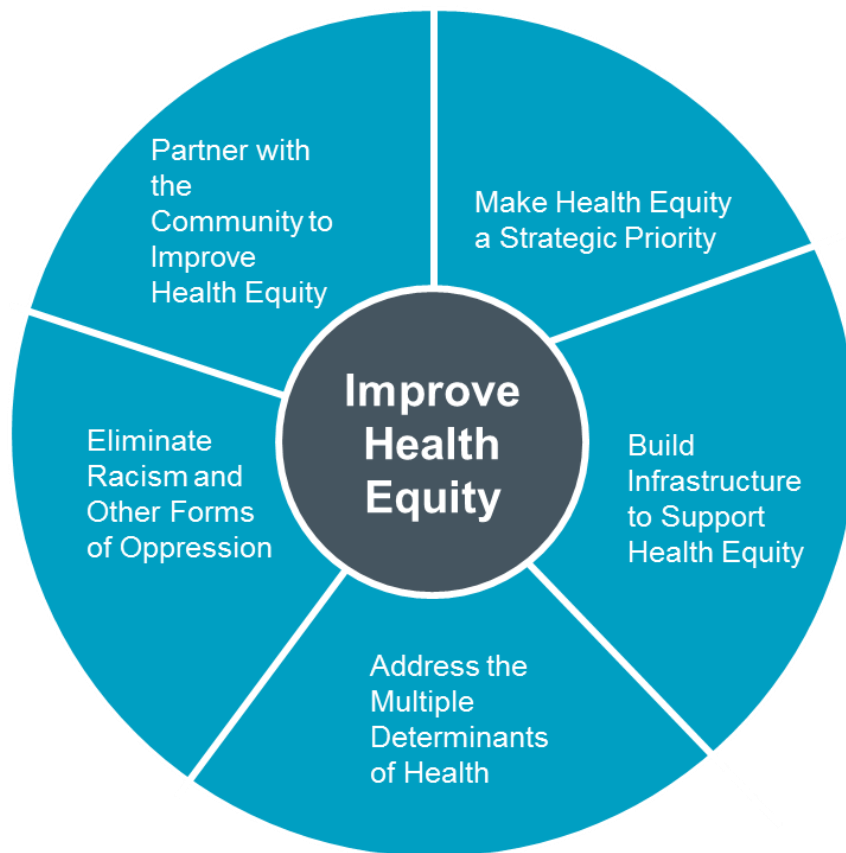
Main Line Health's Journey to Achieving Health Equity

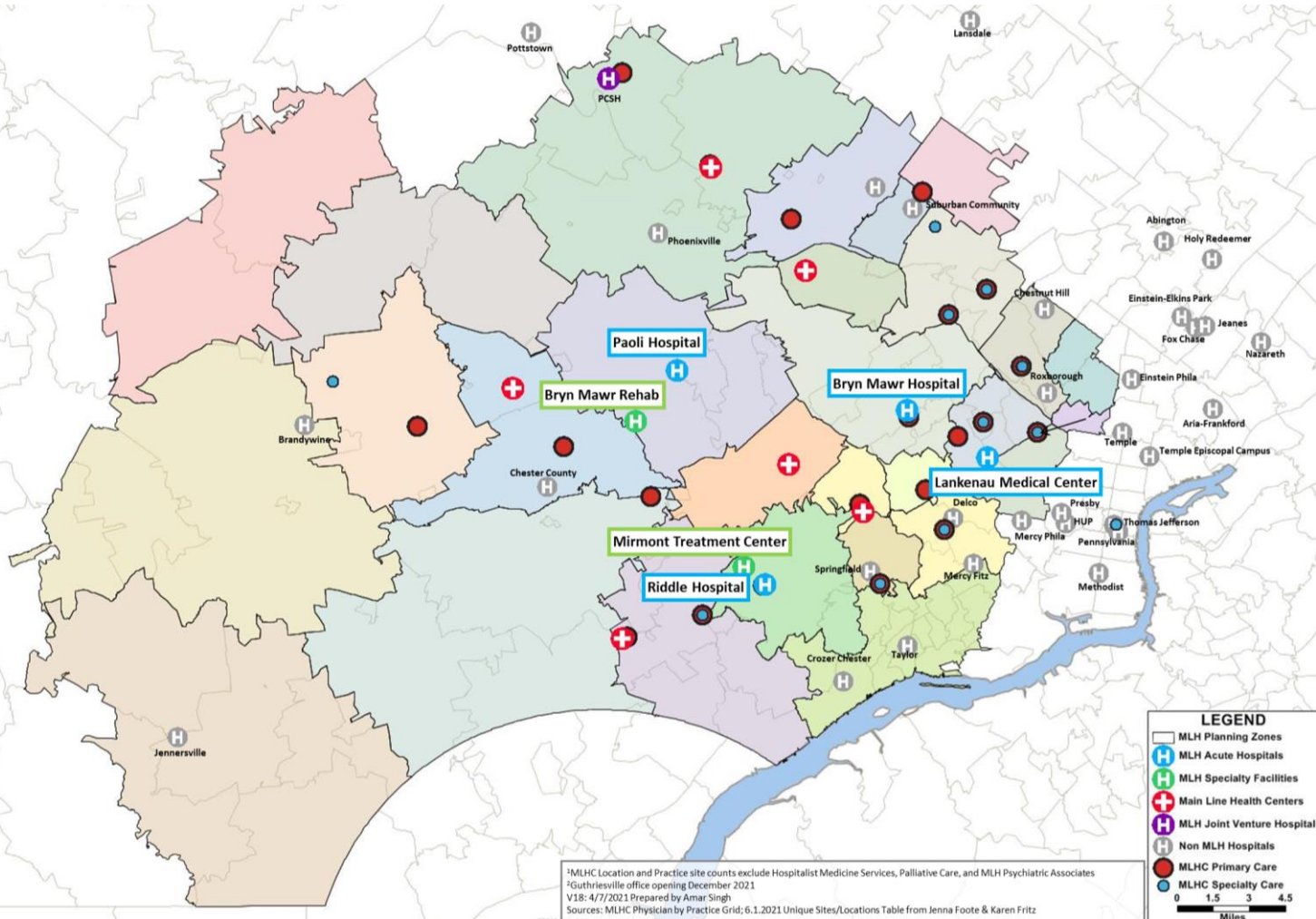
Shonalie Roberts, MHA, ARM, LSSGB
System Director, Health Equity, Main Line Health

Pronouns: She, her

Barry Mann, MD
Medical Director, Health Equity, Main Line Health

Pronouns: He, him





¹MLHC Location and Practice site counts exclude Hospitalist Medicine Services, Palliative Care, and MLH Psychiatric Associates
²Guthriesville office opening December 2021
 V18: 4/7/2021 Prepared by Amar Singh
 Sources: MLHC Physician by Practice Grid: 6.1.2021 Unique Sites/Locations Table from Jenna Foote & Karen Fritz



Advance the Health and Wellbeing of the Communities We Serve

- A. **Utilize STEEEP principles** to achieve “Zero Harm” and top decile scores for quality across the care continuum
- B. Build trust, identify, and eliminate disparities** in care with the understanding that structural racism has affected confidence in the health care system
- C. **Invest in strategic programs and services** in order to meet the needs of our community, and grow market share
- D. **Grow philanthropic giving** in alignment with strategic priorities, by elevating the visibility of clinical, research, and education activities across the System
- E. **Develop and implement a Sustainability Program** to reduce our impact on the environment and create spaces that promote healing and wellness

Make Health Equity
a Strategic Priority

Initiatives Addressing Our Goals



PERFORMANCE EXCELLENCE

An A3 is a structured problem-solving and continuous improvement approach, first employed at Toyota and typically used by LEAN manufacturing practitioners. The tool can help us reach a STEEEP experience through a standardized and systematic approach toward problem-solving and overcoming challenges as part of our Performance Excellence efforts.



Eliminate Disparities in Care	04/19/2023	<div data-bbox="1051 462 1493 544" data-label="Section-Header"> <h2>FY 23 Performance - Goal 2B1</h2> </div> <table border="1"> <caption>FY 23 Performance - Goal 2B1 Data</caption> <thead> <tr> <th>Quarter</th> <th>Baseline (%)</th> <th>Current (%)</th> <th>Target (%)</th> <th>Superior (%)</th> </tr> </thead> <tbody> <tr> <td>Q1</td> <td>37</td> <td>45</td> <td>80</td> <td>100</td> </tr> <tr> <td>Q2</td> <td>37</td> <td>65</td> <td>80</td> <td>100</td> </tr> <tr> <td>Q3</td> <td>37</td> <td>70</td> <td>80</td> <td>100</td> </tr> <tr> <td>Q4</td> <td>37</td> <td>75</td> <td>80</td> <td>100</td> </tr> </tbody> </table>	Quarter	Baseline (%)	Current (%)	Target (%)	Superior (%)	Q1	37	45	80	100	Q2	37	65	80	100	Q3	37	70	80	100	Q4	37	75	80	100
Quarter	Baseline (%)		Current (%)	Target (%)	Superior (%)																						
Q1	37		45	80	100																						
Q2	37	65	80	100																							
Q3	37	70	80	100																							
Q4	37	75	80	100																							
<div data-bbox="349 489 430 514" data-label="Section-Header"> <h3>Define</h3> </div> <ul style="list-style-type: none"> Establish metric and develop action plan to improve at least 1 equity priority within each of the 16 CEWs, Service Lines and Clinical Programs. 																											
<div data-bbox="349 665 552 691" data-label="Section-Header"> <h3>Measure/Analyze</h3> </div> <ul style="list-style-type: none"> Baseline: 37% Current State: 81% have an equity metric and action plan to reduce disparity in place Goal: Target (80%); Superior (100%) 																											
<div data-bbox="349 893 533 919" data-label="Section-Header"> <h3>Improve/Control</h3> </div> <ul style="list-style-type: none"> Establish regular cadence of meetings with each program's clinical dyad (at least 2x per year). Establish regular cadence of report outs by programs to the Eliminating Disparities: Health Equity in Action Workgroup (formerly Disparities in Care Workgroup) and leverage EDW as a forum of learning and sharing. Develop an interactive and accessible equity dashboard using Disparities Data Profile; identify priority patient populations Increase equity education via Toxic Short Film Viewing and Discussion 																											

Confidential and Privileged –Quality/Peer Review Records/ Patient Safety Work Product - The information contained in this document is confidential and privileged pursuant to the Patient Safety and Quality Improvement Act, 42 C.F.R. Part 3, §§ 3.10 et seq., the Pennsylvania Peer Review Protection Act, 63 P.S. §425.1 et seq, and/or the corresponding provisions of any successor or other federal or state statute providing for the protection of confidential and privileged information.

Safe - Timely - Efficient - Effective - Equitable - Patient-Centered



PERFORMANCE EXCELLENCE

An A3 is a structured problem-solving and continuous improvement approach, first employed at Toyota and typically used by LEAN manufacturing practitioners. The tool can help us reach a STEEEP experience through a standardized and systematic approach toward problem-solving and overcoming challenges as part of our Performance Excellence efforts.



Main Line Health®

Selected CEW & Service Line Updates

Service Line	Equity Metric	Update
OB CEW	<ul style="list-style-type: none"> Opioid use disorder Primary C section Post partum hemorrhage 	<ul style="list-style-type: none"> Improved screening patients with opioid use disorder Narrowed the gap on primary c-section
IP CEW (incl. Pall Care)	<ul style="list-style-type: none"> Palliative Care Consult disparities by Race & Zip Code 	<ul style="list-style-type: none"> 3/11 – BPA launched to remind IP providers to order PC consult based on patient criteria
ED CEW	<ul style="list-style-type: none"> Courtesy of Emergency Room Staff by Race and Age % Of ED Visits where FI screening was completed 	<ul style="list-style-type: none"> Staff education & LiFE Committee Comment review Food insecurity screening & bag distribution
Ambulatory/ Professional Services	<ul style="list-style-type: none"> Screening Mammography (SM) Index – White/Black Diagnostic Mammography Index – White/Black 	<ul style="list-style-type: none"> Utilizing Susan G Komen donor funds and program, increase SM in the community
Cardiovascular Services	<ul style="list-style-type: none"> Equitable access to follow-up services post ED encounter for a primary cardiac issue Maternal Preeclampsia / Perinatal Hypertension 	<ul style="list-style-type: none"> LIICA program - NP outpatient follow up with addressing SDOH by CHW, ED NN Grant -telemonitoring/texting to support pts with maternal hypertension
Neurosciences	<ul style="list-style-type: none"> Door to tPA administration - Black, White 	<ul style="list-style-type: none"> Interdisciplinary Workgroup Community stroke education Community BP screenings

Safe – Timely – Efficient – Effective – Equitable – Patient-Centered


Build Infrastructure to Support Health Equity

PERFORMANCE EXCELLENCE

An A3 is a structured problem-solving and continuous improvement approach, first employed at Toyota and typically used by LEAN manufacturing practitioners. The tool can help us reach a STEEEP experience through a standardized and systematic approach toward problem-solving and overcoming challenges as part of our Performance Excellence efforts.



Main Line Health®

SDOH Screening and Resource Referrals	04/19/2023	<div data-bbox="1304 449 1613 1071"> <p>MILESTONES</p> <ul style="list-style-type: none"> Start March 2022 Year 1 Design system process and workflow to assess SDOH; engage <i>findhelp</i> as CBO referral platform Year 2 Integrate technology and implement pilot(s) Year 3+ Scale implementation to additional departments End March 2024 <p>Vendor</p>  </div>
<p>Define</p> <ul style="list-style-type: none"> Design a scalable process to assess for SDOH needs and implement “findhelp” as a referral platform (<i>one-stop-shop</i>) to address needs. <p>MLH System Decisions</p> <ol style="list-style-type: none"> To use EPIC module (as is) to document social needs. This allows a central location to view and edit responses, provided the <i>exact</i> question is used. Following AVIA 10-week engagement, to prioritize 5 of EPIC’s 11 domains, in line with TJC and CMS recommended domains -food insecurity, transportation, housing stability, interpersonal violence and financial resource strain. IPV deprioritized 11/30/22 To begin screening in inpatient and MLHC primary care settings. Added Inpatient Rehab CC/SW to prioritized screening settings 11/30/22 		
<p>Measure/Analyze</p> <ul style="list-style-type: none"> Establish baselines: <ul style="list-style-type: none"> % inpatients screened for 4 domains: food insecurity, housing stability, transportation needs, and financial resource strain % inpatients with ≥1 identified need % inpatients with ≥1 identified need with resource(s) added to chart % Staff using findhelp platform to complete referrals % users accessing Community platform 		



Month-Year of Arrival Date: (All) Hospital: (All) Patient Population: Adult

- Bryn Mawr
- Lankenau
- Paoli
- Riddle

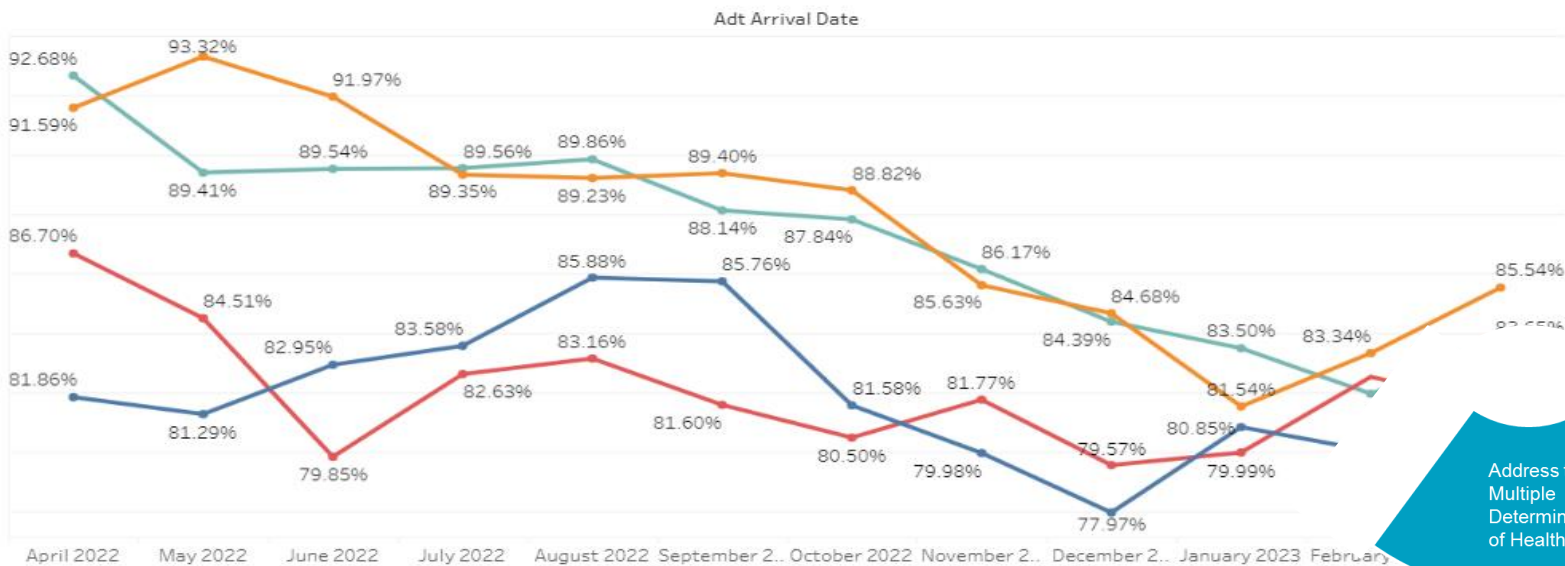


Patient Volume

Hospital	Screening Status		Grand Total
	Not Screened	Screened	
Bryn Mawr	7,479	33,813	41,292
Lankenau	7,296	52,815	60,111
Paoli	8,275	37,652	45,927
Riddle	4,761	32,537	37,298
Grand Total	27,811	156,817	184,628

Percent of Patient Volume

Hospital	Screening Status	
	Not Screened	Screened
Bryn Mawr	18.11%	81.89%
Lankenau	12.14%	87.86%
Paoli	18.02%	81.98%
Riddle	12.76%	87.24%
Grand Total	15.06%	84.94%



Address the Multiple Determinants of Health

❑ MLH strives to advance health and wellness in the community and is committed to impacting food insecurity.

❑ The **Eat Well, Be Well Program** is one way that MLH is helping to improve access to food for our patients.

❑ This program provides a **FREE** bag of shelf-stable food to patients in need.



Main Line Health knows that going home after a hospital visit can be challenging.

Here is a list of community resources for food needs. We hope this information can help you access healthy food options.

HOSPITAL DISCHARGE MEAL KIT
Main Line Health can offer you two meals after your discharge to home.

Please review the important information below:

- All food items in this meal kit are shelf stable and do not require cooking or refrigeration.
- Allergy warning: The meal kit may contain common allergens such as wheat, soy, gluten, or nuts. Please review each item for product contents if food allergies are a concern.

Community food resources

COMMUNITY HEALTH AND OUTREACH

GOVERNMENT RESOURCES
Women, Infants and Children (WIC)
[fns.usda.gov/wic](http://www.fns.usda.gov/wic)

ONLINE GROCERY DELIVERY
(Self-Pay)

- instacart.com
- freshdirect.com
- peapod.com
- amazonfresh.com

IN STORE NUTRITION CONSULTATIONS
Wellness Walks @ GIANT Food Stores
Take a walk through the store with a nutritionist to learn quick tips for making better choices. Virtual events are also offered. All for free!
For more information or to find your nearest store location and register, call 1.800.758.0254.

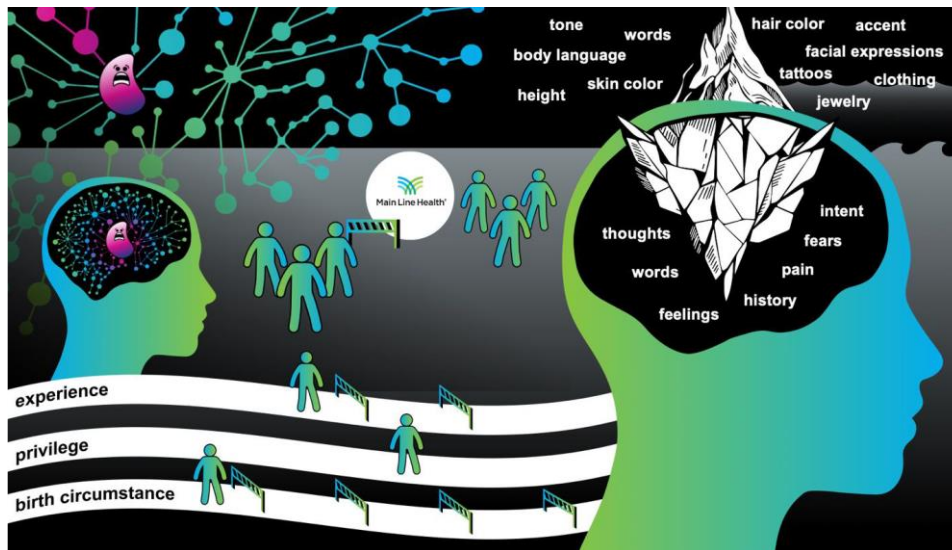
If you would like assistance with accessing these services, please call our Senior Care Line at 484.580.1234.

Address the
Multiple
Determinants
of Health

MANDATORY INTERNAL MLH DREI TRAINING

FROM AWARENESS TO ACTION

a DREI Virtual Learning Session



Eliminate
Racism and
Other Forms
of Oppression

Partnership updates

IBX Race Based Algorithms (15-minute Colloquium)

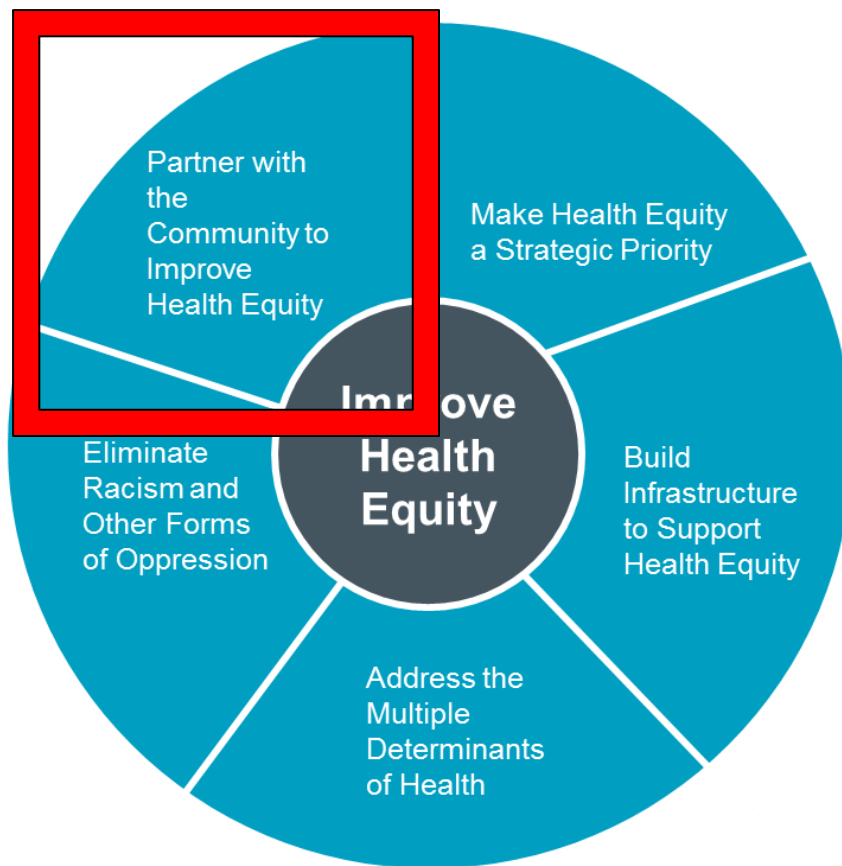
Elimination of Race-Based algorithms. Setting the context	Dare Henry-Moss, IBX
How eliminated race-based coefficient from the eGFR at MLH changed the TRANSPLANT Algorithm at MLH	Kristina Bryson, MLH Kidney Transplant
Personal accounting of how wait was shortened by 2 years	Our Patient
Summary of the IBX program	Sean Ross, IBX

RACISM IS A PUBLIC HEALTH CRISIS.

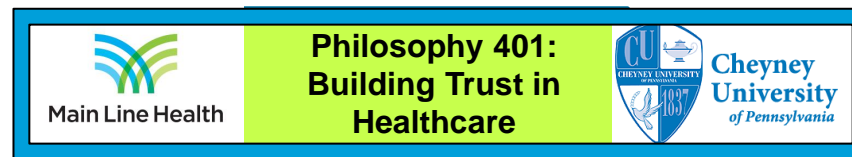
"We cannot address socioeconomic factors that are barriers to healthcare access—like trust in healthcare providers, income, transportation, education and housing—without acknowledging that systemic racism has caused these issues to be more prevalent in communities of color. If we are truly committed to the health of our patients and neighbors, we must work together to ensure that no one is overlooked, dismissed or underserved simply because of the color of their skin."



Eliminate
Racism and
Other Forms
of Oppression

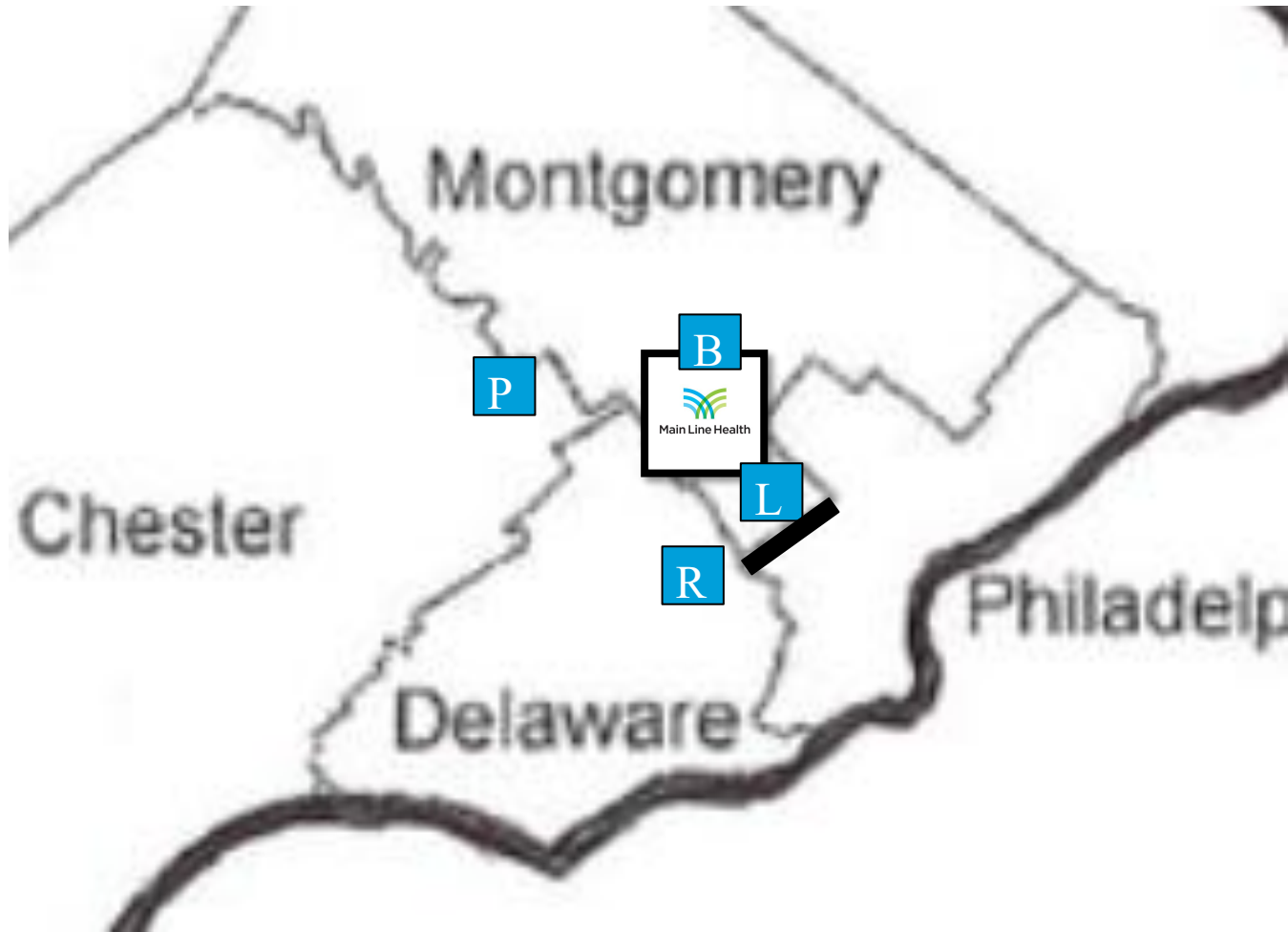


Cross-Sector Partnerships











First Hospital - High School Partnership



Health Career Collaborative

- HOME
- MISSION
- ABOUT US
- VOLUNTEERS
- CURRICULA
- FOR H.S. STUDENTS
- PROGRAM SITES
- IMPACT
- CONTACT US



Health science education and career exploration for high school students

HCC REMOTE IMPLEMENTATION

INTUITIVE PARTNERSHIP

NAHSE HCC PARTNERSHIP

FORMS, SURVEYS, AND SIGN-UPS

HCC SCHOLARLY ACTIVITY

COVID VACCINE VIDEO CONTEST WINNERS

Search ...

APPLY TO BECOME A NEW HCC CHAPTER

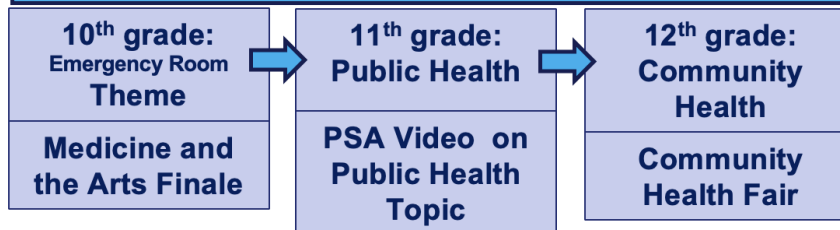




Health Career Collaborative

AMERICAN COLLEGE OF SURGEONS

3 year pathway program





Health Career Collaborative

AMERICAN COLLEGE OF SURGEONS



2023 HCC sites

- 30 cities
- 40 medical schools
- 48 high school partners

- | | |
|-----------------------|-----------------------|
| Atlanta | Los Angeles |
| Austin | Lubbock |
| Boston | Miami |
| Chicago | Mineola |
| Dallas | Moultrie |
| Durham | New York |
| East Palo Alto | Oakland |
| Gainseville | Philadelphia |
| Galveston | Puerto Rico |
| Gwinnett | Rochester, MN |
| Houston | San Bernardino |
| Irvine | St. Louis |
| Jackson | St. Paul |
| Jacksonville | Wichita |
| Kansas City | Wilmington |

Health Career Collaborative

HOME

MISSION

ABOUT US

VOLUNTEERS

CURRICULA

FOR H.S. STUDENTS

PROGRAM SITES

IMPACT

Health science education and career exploration for high school students

HCC REMOTE IMPLEMENTATION

INTUITIVE PARTNERSHIP

NAHSE HCC PARTNERSHIP

FORMS, SURVEYS, AND SIGN-UPS

HCC SCHOLARLY ACTIVITY

COVID VACCINE VIDEO CONTEST WINNERS

Search ...

APPLY TO BECOME A NEW HCC CHAPTER



HCC ATLANTA

HCC AUSTIN

HCC BOSTON

HCC CHICAGO

HCC DURHAM

HCC EAST PALO ALTO

HCC GWINNETT COUNTY

HCC HOUSTON

HCC IRVINE

HCC JACKSONVILLE

HCC KANSAS CITY

Health Career Collaborative

- HOME
- MISSION
- ABOUT US
- VOLUNTEERS
- CURRICULA
- FOR H.S. STUDENTS
- PROGRAM SITES
- IMPACT
- CONTACT US

Health science education and career exploration for high school students

HCC REMOTE IMPLEMENTATION

INTUITIVE PARTNERSHIP

NAHSE HCC PARTNERSHIP

FORMS, SURVEYS, AND SIGN-UPS

HCC SCHOLARLY ACTIVITY

COVID VACCINE VIDEO CONTEST WINNERS

Search ...

APPLY TO BECOME A NEW HCC CHAPTER



10TH GRADE – A HANDS-ON INTRODUCTION

11TH GRADE – DEEPENING UNDERSTANDING OF HEALTH SCIENCE

12TH GRADE – PUBLIC HEALTH AND COMMUNITY NEEDS

HCC SURGERY CURRICULUM

CREATING CURRICULUM FOR HCC

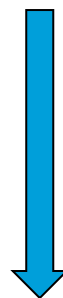
EDUCATION AND TEACHING

SDOH



Education

SDOH



Education
HEALTHCARE

Healthcare Disparities Colloquium

2012

Intent: to identify disparities in Healthcare processes and practices as they might exist (unknown to us) within our system

2012—Inaugural Colloquium compares Lankenau Medical Associates clinic vs. private practices: practice same - outcomes disparate due to social determinants of health (SDOH)

2013—2012 findings led to development of Medical Student Health Advocates Program for screening and connecting vulnerable patients to resources

2014—Unconscious Bias: discovery of disparities in perinatal drug screening

2015—Food Insecurity and Food Preparation development of Deaver Farm at Lankenau Medical Center

2016—Disparity of resources for long-acting contraception for Medicaid patients leads to pledge of funds to fix

2017—Absence of behavioral health resources for Medicaid population leads to co-located model for primary care and psychologist

Healthcare Disparities Colloquium DREI Colloquium 2012→2023

2018—Main Line Health is one of seven systems chosen to participate in IHI Pursuing Equity (first cohort)

2019—Development of Together for West Philadelphia

2020—Pandemic: anti-racism pledge

2021—CEOs of Southeastern Pennsylvania - response to pandemic

2022—American Hospital Association representative keynotes with regional CEO conversation

2012—Inaugural Colloquium compares Lankenau Medical Associates clinic vs. private practices: practice same - outcomes disparate due to social determinants of health (SDOH)

2013—2012 findings led to development of Medical Student Health Advocates Program for screening and connecting vulnerable patients to resources

2014—Unconscious Bias: discovery of disparities in perinatal drug screening

2015—Food Insecurity and Food Preparation development of Deaver Farm at Lankenau Medical Center

2016—Disparity of resources for long-acting contraception for Medicaid patients leads to pledge of funds to fix

2017—Absence of behavioral health resources for Medicaid population leads to co-located model for primary care and psychologist

Healthcare Disparities Colloquium DREI Colloquium 2012→2023

2018—Main Line Health is one of seven systems chosen to participate in IHI Pursuing Equity (first cohort)

2019—Development of Together for West Philadelphia

2020—Pandemic: anti-racism pledge

2021—CEOs of Southeastern Pennsylvania - response to pandemic

2022—American Hospital Association representative keynotes with regional CEO conversation

2012—Inaugural Colloquium compares Lankenau Medical Associates clinic vs. private practices: practice same - outcomes disparate due to social determinants of health (SDOH)

2013—2012 findings led to development of Medical Student Health Advocates Program for screening and connecting vulnerable patients to resources

2014—Unconscious Bias: discovery of disparities in perinatal drug screening

2015—Food Insecurity and Food Preparation development of Deaver Farm at Lankenau Medical Center

2016—Disparity of resources for long-acting contraception for Medicaid patients leads to pledge of funds to fix

2017—Absence of behavioral health resources for Medicaid population leads to co-located model for primary care and psychologist

Healthcare Disparities Colloquium DREI Colloquium 2012→2023

2018—Main Line Health is one of seven systems chosen to participate in IHI Pursuing Equity (first cohort)

2019—Development of Together for West Philadelphia

2020—Pandemic: anti-racism pledge

2021—CEOs of Southeastern Pennsylvania - response to pandemic

2022—American Hospital Association representative keynotes with regional CEO conversation

2012—Inaugural Colloquium compares Lankenau Medical Associates clinic vs. private practices: practice same - outcomes disparate due to social determinants of health (SDOH)

2013—2012 findings led to development of Medical Student Health Advocates Program for screening and connecting vulnerable patients to resources

2014—Unconscious Bias: discovery of disparities in perinatal drug screening

2015—Food Insecurity and Food Preparation development of Deaver Farm at Lankenau Medical Center

2016—Disparity of resources for long-acting contraception for Medicaid patients leads to pledge of funds to fix

2017—Absence of behavioral health resources for Medicaid population leads to co-located model for primary care and psychologist

Healthcare Disparities Colloquium DREI Colloquium 2012→2023

2018—Main Line Health is one of seven systems chosen to participate in IHI Pursuing Equity (first cohort)

2019—Development of Together for West Philadelphia

2020—Pandemic: anti-racism pledge

2021—CEOs of Southeastern Pennsylvania - response to pandemic

2022—American Hospital Association representative keynotes with regional CEO conversation

2012—Inaugural Colloquium compares Lankenau Medical Associates clinic vs. private practices: practice same - outcomes disparate due to social determinants of health (SDOH)

2013—2012 findings led to development of Medical Student Health Advocates Program for screening and connecting vulnerable patients to resources

2014—Unconscious Bias: discovery of disparities in perinatal drug screening

2015—Food Insecurity and Food Preparation development of Deaver Farm at Lankenau Medical Center

2016—Disparity of resources for long-acting contraception for Medicaid patients leads to pledge of funds to fix

2017—Absence of behavioral health resources for Medicaid population leads to co-located model for primary care and psychologist

Healthcare Disparities Colloquium DREI Colloquium 2012→2023

2018—Main Line Health is one of seven systems chosen to participate in IHI Pursuing Equity (first cohort)

2019—Development of Together for West Philadelphia

2020—Pandemic: anti-racism pledge

2021—CEOs of Southeastern Pennsylvania - response to pandemic

2022—American Hospital Association representative keynotes with regional CEO conversation

2012—Inaugural Colloquium compares Lankenau Medical Associates clinic vs. private practices: practice same - outcomes disparate due to social determinants of health (SDOH)

2013—2012 findings led to development of Medical Student Health Advocates Program for screening and connecting vulnerable patients to resources

2014—Unconscious Bias: discovery of disparities in perinatal drug screening

2015—Food Insecurity and Food Preparation development of Deaver Farm at Lankenau Medical Center

2016—Disparity of resources for long-acting contraception for Medicaid patients leads to pledge of funds to fix

2017—Absence of behavioral health resources for Medicaid population leads to co-located model for primary care and psychologist

Healthcare Disparities Colloquium DREI Colloquium 2012→2023

2018—Main Line Health is one of seven systems chosen to participate in IHI Pursuing Equity (first cohort)

2019—Development of Together for West Philadelphia

2020—Pandemic: anti-racism pledge

2021—CEOs of Southeastern Pennsylvania - response to pandemic

2022—American Hospital Association representative keynotes with regional CEO conversation

2012—Inaugural Colloquium compares Lankenau Medical Associates clinic vs. private practices: practice same - outcomes disparate due to social determinants of health (SDOH)

2013—2012 findings led to development of Medical Student Health Advocates Program for screening and connecting vulnerable patients to resources

2014—Unconscious Bias: discovery of disparities in perinatal drug screening

2015—Food Insecurity and Food Preparation development of Deaver Farm at Lankenau Medical Center

2016—Disparity of resources for long-acting contraception for Medicaid patients leads to pledge of funds to fix

2017—Absence of behavioral health resources for Medicaid population leads to co-located model for primary care and psychologist

Healthcare Disparities Colloquium DREI Colloquium 2012→2023

2018—Main Line Health is one of seven systems chosen to participate in IHI Pursuing Equity (first cohort)

2019—Development of Together for West Philadelphia

2020—Pandemic: anti-racism pledge

2021—CEOs of Southeastern Pennsylvania - response to pandemic

2022—American Hospital Association representative keynotes with regional CEO conversation

2012—Inaugural Colloquium compares Lankenau Medical Associates clinic vs. private practices: practice same - outcomes disparate due to social determinants of health (SDOH)

2013—2012 findings led to development of Medical Student Health Advocates Program for screening and connecting vulnerable patients to resources

2014—Unconscious Bias: discovery of disparities in perinatal drug screening

2015—Food Insecurity and Food Preparation development of Deaver Farm at Lankenau Medical Center

2016—Disparity of resources for long-acting contraception for Medicaid patients leads to pledge of funds to fix

2017—Absence of behavioral health resources for Medicaid population leads to co-located model for primary care and psychologist

Healthcare Disparities Colloquium DREI Colloquium 2012→2023

2018—Main Line Health is one of seven systems chosen to participate in IHI Pursuing Equity (first cohort)

2019—Development of Together for West Philadelphia

2020—Pandemic: anti-racism pledge

2021—CEOs of Southeastern Pennsylvania - response to pandemic

2022—American Hospital Association representative keynotes with regional CEO conversation

2012—Inaugural Colloquium compares Lankenau Medical Associates clinic vs. private practices: practice same - outcomes disparate due to social determinants of health (SDOH)

2013—2012 findings led to development of Medical Student Health Advocates Program for screening and connecting vulnerable patients to resources

2014—Unconscious Bias: discovery of disparities in perinatal drug screening

2015—Food Insecurity and Food Preparation development of Deaver Farm at Lankenau Medical Center

2016—Disparity of resources for long-acting contraception for Medicaid patients leads to pledge of funds to fix

2017—Absence of behavioral health resources for Medicaid population leads to co-located model for primary care and psychologist

Healthcare Disparities Colloquium DREI Colloquium 2012→2023

2018—Main Line Health is one of seven systems chosen to participate in IHI Pursuing Equity (first cohort)

2019—Development of Together for West Philadelphia

2020—Pandemic: anti-racism pledge

2021—CEOs of Southeastern Pennsylvania - response to pandemic

2022—American Hospital Association representative keynotes with regional CEO conversation

**Thursday, June 1, 2023
8:30-10:30am**

12TH ANNUAL DREI COLLOQUIUM

THURSDAY, JUNE 1, 2023

8:30-10:30AM

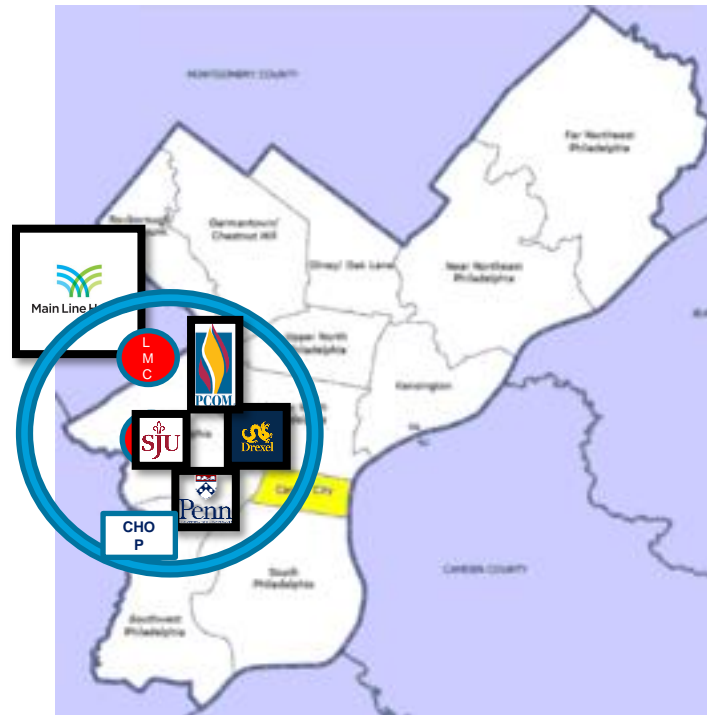
KEY THEMES

- 1. FOLLOW-UP OF AHA REGION 2 HEALTH EQUITY INNOVATION SUMMIT @ LMC**
- 2. MATERNAL HEALTH DISPARITIES**
- 3. CEW AND SERVICE LINE EQUITY PRIORITIES**
- 4. EMPLOYEE RESOURCE GROUPS (ERGS)**
- 5. SCREENING FOR SDOH**
- 6. WEST PHILADELPHIA NEEDS AND PARTNERSHIPS**



Together

for West Philadelphia





Together

for West Philadelphia



Together for West Philadelphia



Together

for West Philadelphia



Our Mission

Together for West Philadelphia partners with healthcare systems, community-based organizations, academic institutions, and public and private stakeholders to achieve equitable health outcomes for West Philadelphians.



Our Board

Deon Vigilance, *President*, Chief of Cardiothoracic Surgery, Mercy Fitzgerald Hospital

Barry Mann, *Chair*, System Medical Director for Equity, Main Line Health

Phyllis Cater, *Vice Chair*, former President & CEO of Spectrum Health Services

Kathy Desmond, *Secretary*, President, HopePHL (People's Emergency Center)

Joseph Rafferty, *Treasurer*, Co-Founder and Chief Strategy Officer, Personic Healthcare

Brian Duke, System Director, Senior Services, Main Line Health

Carmelita Foster, Pediatric Psychologist, CHOP

Connie O'Hara, former Health Professions Advisor at St. Joseph's University

Donald Moore, Senior Pastor, Mount Carmel Baptist Church

Janet Fleetwood, Professor & Interim Chair, Dornsife School of Public Health, Drexel

Kim-Lieu Pham, Operations Manager, Medicine Residency Program, Main Line Health

Larry Washington, Executive Pastor, Calvary Baptist Church

Laura Kim, Manager, Community Relations, Penn Medicine

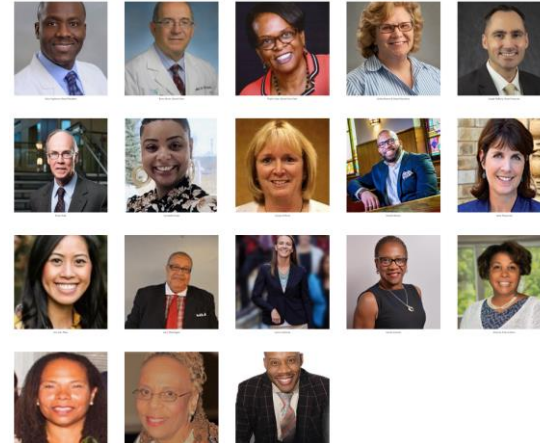
Loretta Jemmott, Vice President, Health and Health Equity, Drexel University

Marcine Pickron-Davis, Chief Diversity and Community Relations Officer, PCOM

Robin Foster-Drain, Founder & President, To Our Children's Future with Health

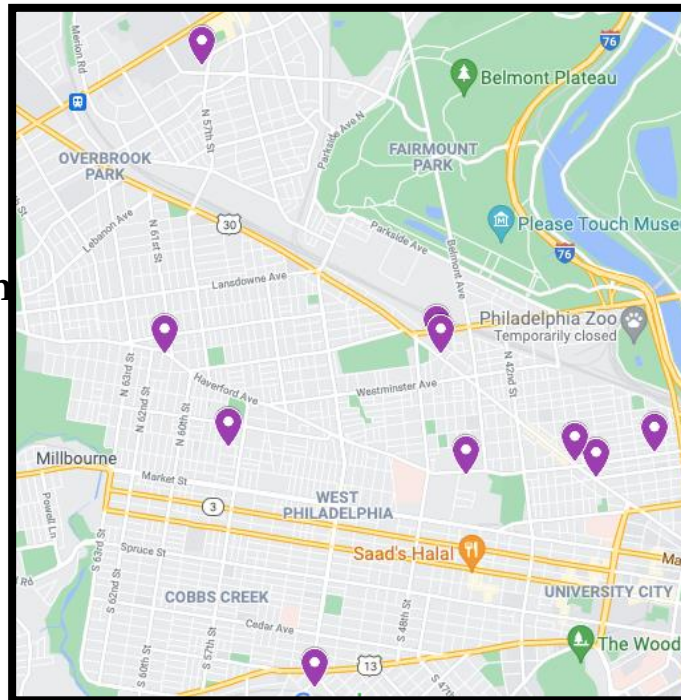
Valerie Hatton, Manager, Ambulatory Care Management and Coordination, Main Line Health

Wesley Proctor, Executive Administrator and Youth Pastor, Victory Christian Center of Philadelphia; Assistant Teaching Professor, Villanova



Our Network of “Trusted Venues”

1. Alain Locke School
2. Calvary Baptist Church
3. Chosen 300 Ministries
4. Christian Stronghold Church
5. Church of Christian Compassion
6. Grace Lutheran Church
7. Masjid Quba/Quba Institute
8. Mount Carmel Baptist Church
9. Pleasant Grove Baptist Church
10. Samuel Gompers School
11. Victory Christian Center



Program Goals



Together
for West Philadelphia

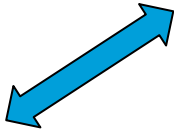
1. Convening and Advancing Health Equity Initiatives in West Philly

2. Building Community Capacity and Ownership

3. Direct Support to Residents

4. Advocacy

5. Information Sharing





Historically Black Colleges and Universities (HBCU) 1837

Partnering with Cheyney University



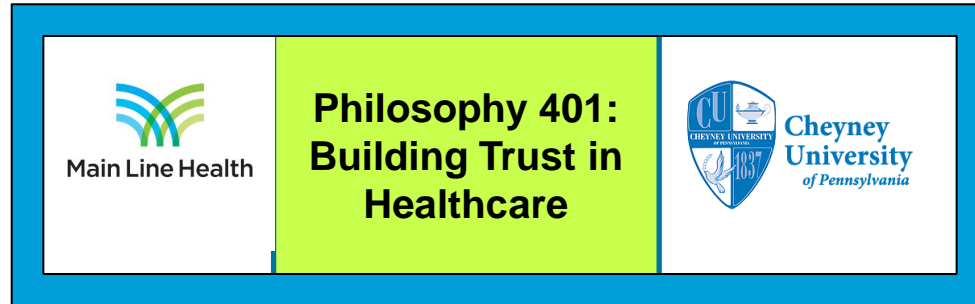
- HBCU 1837
 - MLH provides shadowing experiences for pre-health majors
- Philosophy 101: The Provision of Healthcare
- Philosophy 401: Building Trust in Healthcare



Advance the Health and Wellbeing of the Communities We Serve

- A. **Utilize STEEEP principles** to achieve “Zero Harm” and top decile scores for quality across the care continuum
- B. Build trust, identify, and eliminate disparities** in care with the understanding that structural racism has affected confidence in the health care system
- C. **Invest in strategic programs and services** in order to meet the needs of our community, and grow market share
- D. **Grow philanthropic giving** in alignment with strategic priorities, by elevating the visibility of clinical, research, and education activities across the System
- E. **Develop and implement a Sustainability Program** to reduce our impact on the environment and create spaces that promote healing and wellness

Partnership with Cheyney University





Philosophy 401: Building Trust in Healthcare



How do I Build Trust? A Patient Narrative

How I met my patient
Establishing trust
trust thru testing and diagnosis
Trust with family

MLH
Residents
(GME)

Cheyney
Students

Family Narrative

Do you trust your doctor?
Do you have trust in the health
system?
Historical burden?



Philosophy 401: Building Trust in Healthcare



How do I Build Trust? A Patient Narrative

How I met my patient
Establishing trust
trust thru testing and diagnosis
Trust with family

MLH
Residents
(GME)

Professor
Schumacher

Words of the
Great
Philosophers
on Trust

Cheyney
Students

Family Narrative

Do you trust your doctor?
Do you have trust in the health
system?
Historical burden?



Main Line Health

Philosophy 401: Building Trust in Healthcare



**Cheyney
University**
of Pennsylvania

MLH
Residents
(GME)

Professor
Schumacher

Cheyney
Students

ABIM Award
to GME
\$20,000 for 2
years

MLH
Residents

Faith-Based
Leadership

Teach back to ALL GME

Engagement of
Community

Lessons Learned



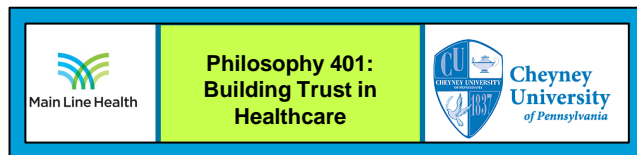
- Addressing Educational Disparities is an SDoH key to addressing Healthcare Disparities



- Call out disparities → fix them



- Listening to Community Voice
- Collaboration
- Value of Community Based Organizations



- Trust is bidirectional



Main Line Health®

Equity, Inequity, & Disparity

Reminders and Updates

4/12/23: Deadline to submit *Period 10 PDSA*

4/26/23: Deadline to submit *Period 11 PDSA*

6/6/23: **Best Practice Webinar #5, 2 PM**

6/9/23: Deadline to submit *Period 12 PDSA*

Submit all PDSAs and updates to lead@advancingsynergy.com.

LEAD Organizations



American Heart Association.



Ascension Saint Agnes



AACF

Asian American Center of Frederick
www.aacfmnd.org
email: info@aacfmnd.org



New Bridge Medical Center

A Clinical Affiliate of RUTGERS



CalvertHealth



Institute for Academic Medicine



Care for your Health



Chase Brexton Health Care
Because everyone's health matters.



COMMUNITY ENGAGEMENT
& Consultation Group Inc.



Encompass Health

Rehabilitation Hospital
a partner of Memorial Hospital at Gulfport



FOOD & FRIENDS

Delivering hope, one meal at a time®



Frederick Health



HOLY CROSS HEALTH
A Member of Trinity Health



Maryland health services
cost review commission



The Jewish Home Family

Advancing the Art of Living.

Kessler
INSTITUTE FOR REHABILITATION



Luminis Health.



MARYLAND COMMUNITY HEALTH RESOURCES COMMISSION



Maryland Hospital Association



Maryland physicians care
Medicaid with a Heart



MdPHA
Maryland Public Health Association



MARYLAND RURAL HEALTH ASSOCIATION



New Jersey Hospital Association



Richmond Health & Wellness Program
VVCU



Trinity Health



TidalHealth™



BERKELEY MEDICAL CENTER

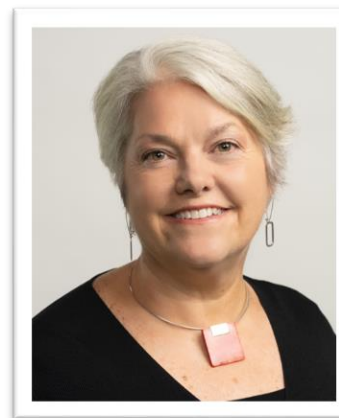
LEAD Collaborative Core Team



Maulik Joshi
Meritus Health
LEAD Chair



Deneen Richmond
Luminis Health
LEAD Co-Chair



Lynn Mertz
AARP LEAD
Project Officer



Arti Varanasi
Advancing Synergy
LEAD Operational &
Strategic Support

LEAD Collaborative

Contact Us

LEAD Website:

www.meritushealth.com/partnerships/aarp-lead/

LEAD Inbox: lead@advancingsynergy.com

For more information contact:

Dr. Maulik Joshi, President & CEO, Meritus Health,
maulik.joshi@meritushealth.com

Ms. Deneen Richmond, President, Luminis Health
Doctors Community Medical Center,
deneen.richmond@luminishealth.org

Dr. Arti Varanasi, President & CEO, Advancing Synergy,
avaranasi@advancingsynergy.com